

TRIBE TALKS

- Telling Your Story with Stephanie (July 1)
- Managing Projects & Teams with Stephanie (TBD)

UPCOMING CALLS

- 07.12 Productivity Virtual Retreat
- 07.15-16 Summer School with Stephanie
- 07.19 Lifestyle Office Hours
- 07.26 Lifestyle Coaching Call

LIMITLESS
The Good Vibes Tribe

FOR TODAY'S
QUESTIONS
[slido.com](https://www.slido.com), [#lifestyle](https://twitter.com/lifestyle)

LIMITLESS

STEPHANIE'S SUMMER SCHOOL ROSTER

Build-a-Brand

Thursday, July 15th

Betty Wang	Nick Fuller
Colleen Weber	Olivia Weber
Dan Suiter	Pam Hoffman
Greg Will	Pamela Jacobs
Jason Sherman	Pat Darby
Jill Isbell	Peter Hoffman
John Chitaley	Peyton Carr
Kent Hickey	Ryan Smith
Matt Stephens	Whitney Magers
Maureen Demers	
Michael Hansen	
Mitch Smith	
Neal Albritton	

Completing the Client Model

Friday, July 16th

Betty Wang	Mitch Smith
Colleen Weber	Neal Albritton
Dan Suiter	Nick Fuller
Gabe Nelson	Olivia Weber
Greg Will	Pam Hoffman
Jason Sherman	Pamela Jacobs
Jill Isbell	Pat Darby
John Chitaley	Peter Hoffman
Kent Hickey	Peyton Carr
Lisa Cooper	Ryan Smith
Matt Stephens	Whitney Magers
Maureen Demers	
Michael Skowfoe	

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Limitless Coaching Call

June 28, 2021

Focus Forward: The Mid-Year Check-In

TRIBE TALK HOT TOPICS



^ Stephanie Bogan ADMIN LIMITLESS 17 days ago

Life-a-Holic | Strategy + Growth

Easy, just tell them. This is a non-event you're making an event. This would have been very possible pre-COVID but post-COVID everyone knows the world is now hybrid and most people want it that way, so embrace it and don't adopt an attitude of fear or apology. Unless you're saying the new office is one they can't come to, but I didn't read that.

Super quick but rough draft of email...

Dear [client],

I'm writing with exciting news! After 25 years in the same location, we're spreading our wings and moving into a new space that better suits our needs in this post-COVID world.

In response to what we've learned from COVID and client requests, we're pleased to share we'll also be adopting a hybrid meeting structure going forward. This means that going forward, you'll have the option to meet in person or virtually to offer you the greatest ability to make the most of your time.

While our location and hybrid meeting approach are changing to help us better serve our clients, we want you to know that our ongoing commitment to being here for you remains the same.

Tracking Total Value/Performance To Client



Mike Metzger LAUNCH 15 days ago

Solo Practitioner | CFP® | Outdoor Enthusiast

I've been bouncing around ideas of a way to track total value add to a client- both by dollar figure and percentage. We all provide way more earnings/savings to a client than by just investment returns. Does anyone have a system or process of tracking this and quantifying it to clients in an annual review meeting?

This would be

- +Tax Savings
- +Mortgage Refinance Savings...
- +Investment Property Returns
- +Retirement Plan Enhancement
-and so on.

Risk Tolerance Questionnaire



Pamela Jacobs LIFESTYLE 11 days ago

Frontier Wealth Strategies - Principal

Does anyone use this type of "new client" onboarding to assess how to invest a client anymore, and if so what do you use? After everything I've seen so far this seems really old school. Please advise



Liked by ^

Like Comment

6 comments

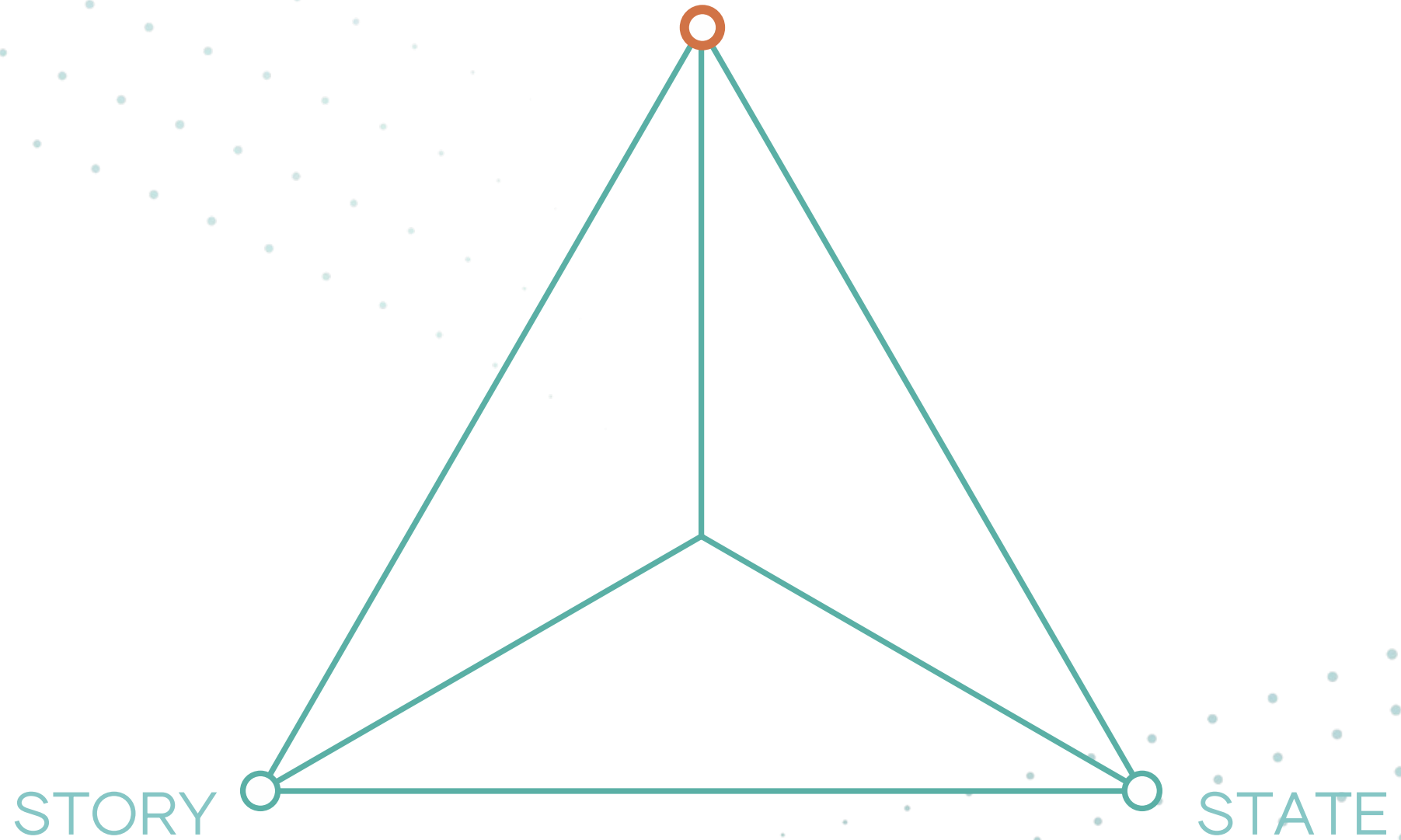
Accountability Calls Trends



LISA VANDER

- Have I done enough?
- Have I done it fast enough?
- Why does it feel like I took on too much when I'm just following the program?
- If I accomplished just one thing this year, would I feel good about it? (NO)
- How do I get more realistic about what I want to accomplish?
- How can I recommit to time blocking and email delegating? What about email?
- No time to celebrate wins

STRATEGY



HIGH PERFORMANCE HAPPINESS
SUCCESS MODEL

Mapping



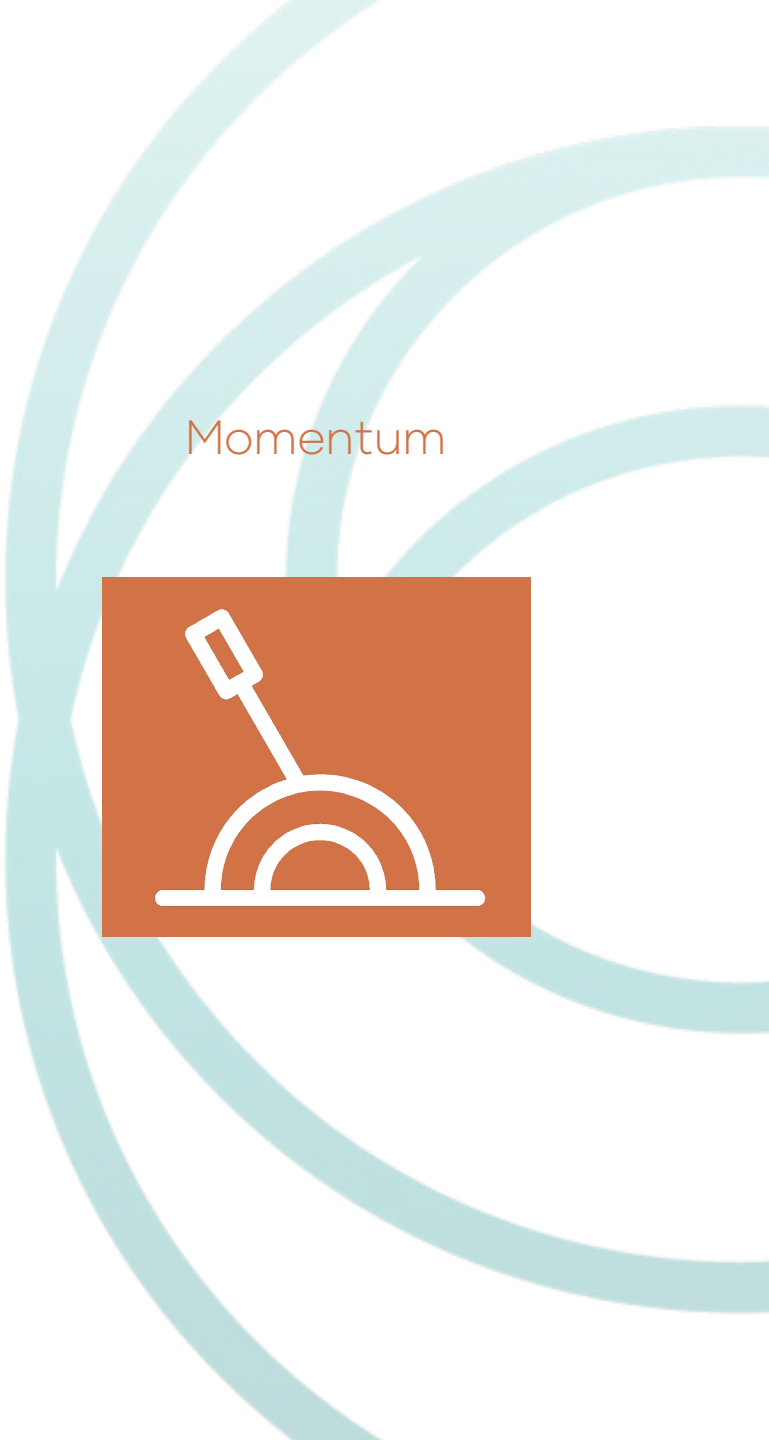
Mindset



Methods



Momentum



Practice Benchmark Tool

YOU CAN'T
MANAGE
WHAT YOU
DON'T
MEASURE

THE PRACTICE BENCHMARK ANALYSIS: INPUTS & HISTORICALS

LIMITLESS

Instructions

- In the cells to the right, select the current year and the quarter end data. Note: results will not be accurate if this information is not entered.
- Gather data from the Firm Data Inputs column for the prior three years and for each quarter of the current year. Note: Current year data is YTD inputs for each quarter.
- For each year input your data into the light blue cells with grey text. Dark blue and white cells will automatically calculate.
- Review year-over-year changes to evaluate historical trends.

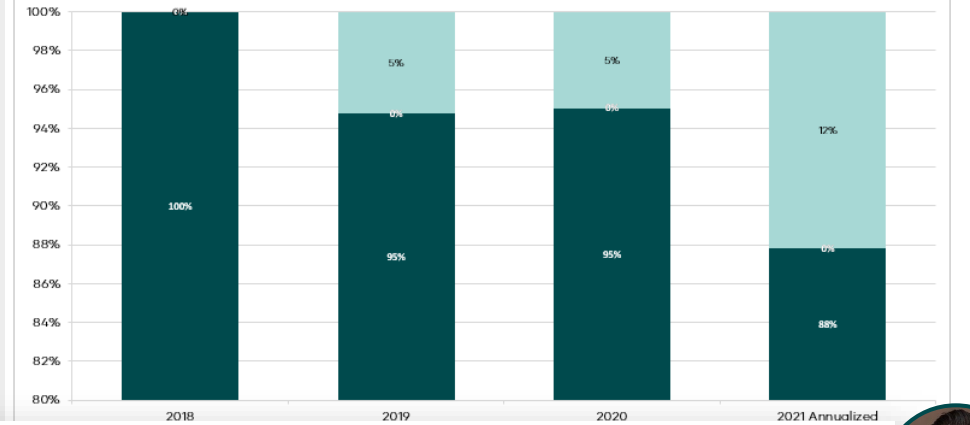
Firm Data Inputs	2018	2019	YOY % Δ	2020	YOY % Δ	2021 Q1 YTD	2021 Q2 YTD	2021 Q3 YTD	2021 Q4 YTD	2021 Annualized	YOY % Δ
Headcount											
Partner Professionals*	1	1	0%	1	0%	1	1	1	1	1	0%
Professionals*			*		*						*
Staff Members	0	1	*	2	100%	2	2	2	2	2	0%
Revenue											
Total (Gross) Revenue	\$594,000	\$630,000	6%	\$627,000	0%	\$180,000	\$188,000	\$0	\$0	\$736,000	17%
Investment Management (AUM) Fees	\$576,000	\$610,000	6%	\$602,000	-1%	\$175,000	\$186,000			\$700,000	16%
Investment Advisory (AUA) Fees			*		*					\$0	*
Financial Planning Fees (hourly or retainer)	\$750	\$2,527	237%	\$11,200	343%	\$3,900	\$2,527			\$15,600	39%
Securities Trails & Commissions			*		*					\$0	*
Insurance Trails & Commissions	\$12,000	\$17,000	42%	\$13,000	-24%	\$1,800	\$906			\$7,200	-45%
Other			*		*					\$0	*
Client Goods (e.g., travel, etc.)			*		*					\$0	*

THE PRACTICE BENCHMARK ANALYSIS: REVENUE ANALYSIS

Instructions:

- Review the pre-populated data below to see how your revenue is trending over time.

Metric	2018	2019	YOY % Δ	2020	YOY % Δ	2021 Annualized	YOY % Δ
Investment Management (AUM) Fees	\$ 229,000	\$ 289,000	26%	\$ 387,750	34%	\$ 184,000	-53%
Investment Advisory (AUA) Fees	\$ -	\$ -	*	\$ -	*	\$ -	*
Financial Planning Fees (hourly or retainer)	\$ -	\$ 16,000	*	\$ 20,250	27%	\$ 25,500	26%
Securities Trails & Commissions	\$ -	\$ -	*	\$ -	*	\$ -	*
Insurance Trails & Commissions	\$ -	\$ -	*	\$ -	*	\$ -	*
Other	\$ -	\$ -	*	\$ -	*	\$ -	*
Total (Gross) Revenue	\$ 229,000	\$ 305,000	\$ 0	\$ 408,000	34%	\$ 209,500	-49%



THE PRACTICE BENCHMARK ANALYSIS: BENCHMARKS & GOALS

Instructions

- Input current and 3-year goals into the cells highlighted light blue, all other goals will calculate based on your inputs.
- Use the dropdown to select your benchmark for comparison.
- Review your % to Goal and % to Benchmark to evaluate your progress.

Business Performance Key Performance Indicator (KPI)	2018	2019	2020	2021 Annualized	2021 Goals	% to Current Year Goal	3 YEAR GOAL	BENCHMARK	% to Benchmark
Net Revenue (Total Revenue - COGS)	\$229,000	\$305,000	\$408,000	\$419,000		-		n/a	-
Total Revenue	\$229,000	\$305,000	\$408,000	\$419,000	\$0	-	\$0	\$364,588	115%
Revenue bps on Assets (AUM)	1.27%	1.22%	1.24%	1.27%		-		0.93%	137%
Revenue per Client	\$4,978	\$5,545	\$7,034	\$6,869		-		\$3,616	190%
Revenue per Professional	\$229,000	\$305,000	\$408,000	\$419,000		-		\$299,068	140%
Revenue per Total Headcount	\$229,000	\$305,000	\$408,000	\$419,000		-		\$139,742	300%
Expense KPIs (Median)									
Direct Expense per Client	\$870	\$636	\$630	\$2,459		-		\$934	263%
Indirect Expense per Client	\$0	\$0	\$0	\$0		-		\$1,128	0%
Expense per Professional	\$124,000	\$138,000	\$143,000	\$150,000		-		n/a	-
Expense per Total Headcount	\$124,000	\$138,000	\$143,000	\$150,000		-		n/a	-
Profit KPIs (Median)									
Operating Profit per Client	\$2,283	\$3,036	\$4,569	\$4,410		-		\$977	451%
Operating Profit per Professional	\$105,000	\$167,000	\$265,000	\$269,000		-		n/a	-
Operating Profit per Total Headcount	\$105,000	\$167,000	\$265,000	\$269,000		-		n/a	-
Clients KPIs (Median)									
Total Clients	46	55	58	61		-		94.00	65%
Clients per Professional	46	55	58	61		-		65.00	94%
Clients per Total Headcount	46	55	58	61		-		47.00	130%
Fee-based Clients									
Fee-based Clients	46	0	58	61		-		n/a	-
Fee-based Clients per Professional	46	0	58	61		-		n/a	-
Fee-based Clients per Total Headcount	46	0	58	61		-		n/a	-
Asset KPIs (Median)									
Assets Under Management (AUM)	\$18,000,000	\$25,000,000	\$33,000,000	*****		-		\$40,950,000	81%
AUM per Client	\$391,304	\$454,545	\$568,966	\$540,984		-		\$389,639	139%
AUM per Professional	\$18,000,000	\$25,000,000	\$33,000,000	*****		-		\$27,014,425	122%
AUM per Total Headcount	\$18,000,000	\$25,000,000	\$33,000,000	*****		-		\$20,000,000	165%
Lifestyle									
Partner Days Off	90	120	60	30		-		n/a	-
Return on Time (Revenue/Est. Hours Worked)	\$168	\$272	\$255	\$228	\$0	-	\$0	n/a	-

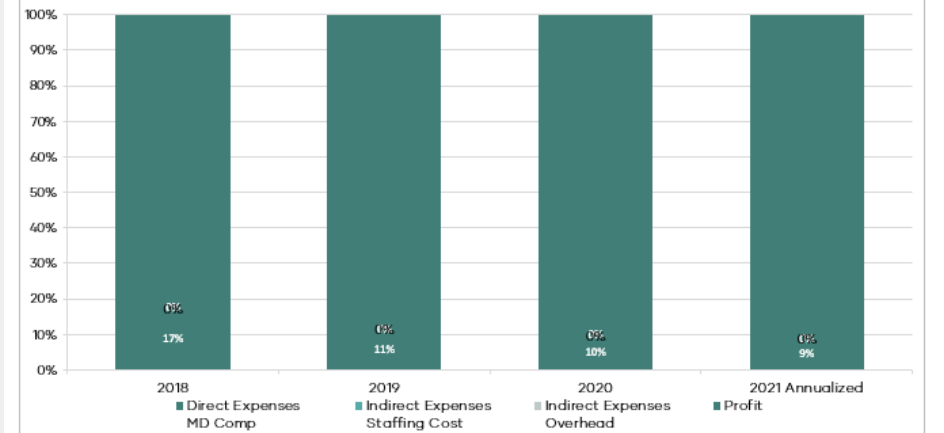
*InvestmentNews's 2018 Financial Performance Study. Not all values are available, as such some values are listed as n/a.

THE PRACTICE BENCHMARK ANALYSIS: ECONOMIC MODEL

Instructions:

- Review the pre-populated data below to see how your firm financials are trending over time.

Year	Total Revenue	Direct Expenses Professional Comp	Indirect Expenses Staffing Comp	Indirect Expenses Overhead	Operating Profit
2018	\$ 229,000	\$ 40,000	\$ -	\$ -	\$ 189,000
2019	\$ 305,000	\$ 35,000	\$ -	\$ -	\$ 270,000
2020	\$ 408,000	\$ 40,000	\$ -	\$ -	\$ 368,000
2021 Annualized	\$ 419,000	\$ 37,500	\$ -	\$ -	\$ 381,500



SUCCESS SPRINT

What Are You
Signing Up For?



Building your \$1M Practice Mindset

30-day "Get Sh*t Done Sprint"

Pick 1 Priority you Commit to Completing

Create your Success Shifter: 30-Day Success Sprint

Do 1 Action Each Day, Every Day

Commit to Goal and Accountability Buddy



LIMITLESS Q&A

COFFEE TALK

